

QUEUEING SYSTEMS

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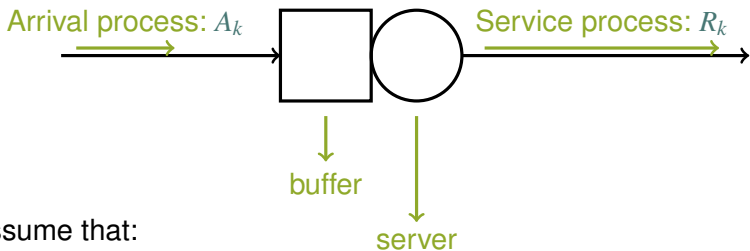
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Queueing system

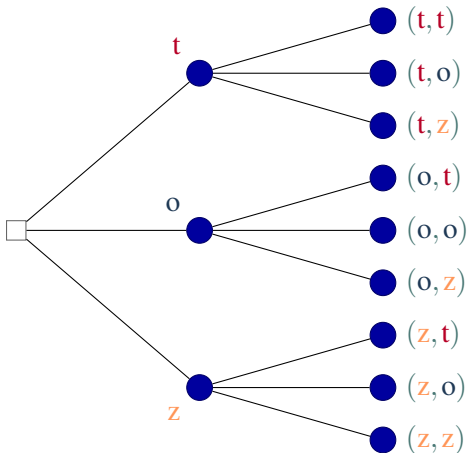


We assume that:

- ▶ There is only one queue
- ▶ There is only one server
- ▶ The capacity of the queueing system is 2
- ▶ There is maximally one arrival in one time step
- ▶ There is maximally one item serviced in one time step
- ▶ The service decision happens before the arrival event

Unrolling the event tree

The state of the system X_k at time k is an element of $\{z, o, t\}$ where z corresponds to $X_k = 0$, o to $X_k = 1$ and t corresponds to $X_k = 2$.



The relation between X_k , A_k and R_k

The number of objects in the system X_{k+1} (= in the buffer + being serviced) at time $k+1$, is determined by:

- ▶ X_k : The number of objects in the system at time k ,
- ▶ A_k : The number of objects that have arrived at time k ,
- ▶ R_k : The number of objects that have been serviced at time k ,

$$X_{k+1} = X_k + A_k - R_k.$$

We assume that the only a limited number of combinations of A_k , R_k , X_k and X_{k+1} are allowed.

X_{k+1}	X_k	A_k	R_k
0	0	0	0
0	0	0	1
1	0	1	0
0	0	1	1

X_{k+1}	X_k	A_k	R_k
1	1	0	0
1	1	0	1
2	1	1	0
1	1	1	1

X_{k+1}	X_k	A_k	R_k
2	2	0	0
1	2	0	1
2	2	1	0
2	2	1	1

Imprecise (stationary) Markov chain

- ▶ We assume that A_k and R_k do not depend on $A_{1:k-1}, R_{1:k-1}$.
- ▶ Consequently, X_k is independent of $X_{1:k-1}$ which is the **Markov condition** and $\{X_k\}_{k \in \mathbb{N}}$ is a discrete time, imprecise Markov chain.
- ▶ As we furthermore assume that the belief model for (A_k, R_k) does not depend on the time index k , the resulting Markov chain is **stationary**.



An imprecise stationary Markov chain is defined by

- ▶ its state space \mathcal{X} ,
- ▶ the prior belief model \bar{Q}_1 ,
- ▶ the upper transition operator \bar{T}

$$\bar{T}f(x) := \bar{Q}(f|x).$$

Law of iterated expectation for Markov chains

- ▶ The advantage of interpreting the queueing system as an imprecise Markov chain is that any prevision (assuming epistemic irrelevance in the Markov condition) can be calculated **recursively**.
- ▶ When the gamble of interest depends on a single variable, then strong independence and epistemic irrelevance give the same result.

Theorem

For any real-valued map h on \mathcal{X}_n , and for any $1 \leq \ell < n$ and all x_ℓ in \mathcal{X}_1 :

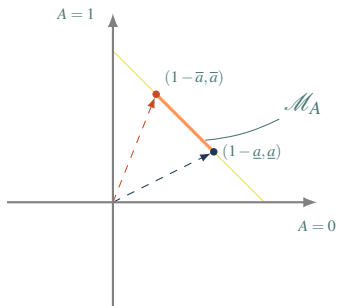
$$\begin{aligned}\bar{P}_{n|\ell}(h|x_\ell) &= \bar{T}^{n-\ell}h(x_\ell), \\ \bar{P}_n(h) &= \bar{Q}_1(\bar{T}^{n-1}h).\end{aligned}$$

What is the transition operator \bar{T} equal to?

One of the difficulties in this problem is the calculation of the upper transition operator \bar{T} itself. In order to calculate it, we assume that

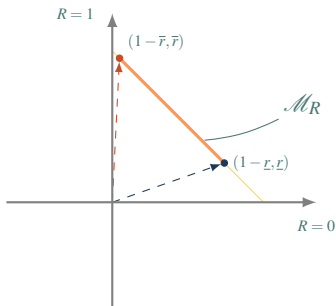
- ▶ A_k and R_k are (as) independent (as possible).
- ▶ In this application, we choose strong independence.
- ▶ The belief models for A_k and R_k are parametrised binary belief models

A small revision of binary belief models



For any $h \in \mathcal{L}_A$ we have that:

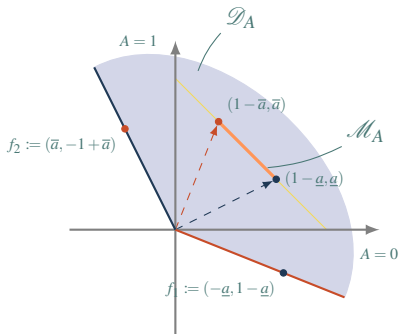
▶ $\bar{P}_A(h) = \min \{P(h) : P \in \mathcal{M}_A\}$



For any $g \in \mathcal{L}_R$ we have that:

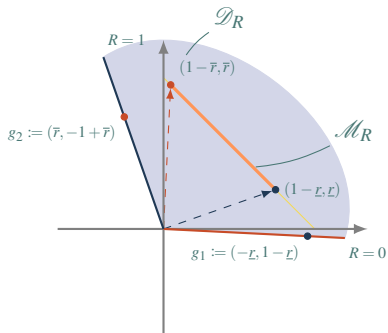
▶ $\bar{P}_R(g) = \min \{P(g) : P \in \mathcal{M}_A\}$

A small revision of binary belief models



For any $h \in \mathcal{L}_A$ we have that:

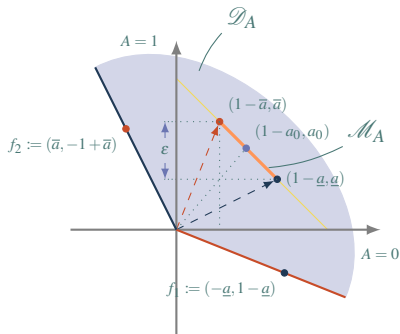
- ▶ $\bar{P}_A(h) = \min \{P(h) : P \in \mathcal{M}_A\}$
- ▶ $\bar{P}_A(h) = \max \{\beta : \beta - h \in \mathcal{D}_A\}$



For any $g \in \mathcal{L}_R$ we have that:

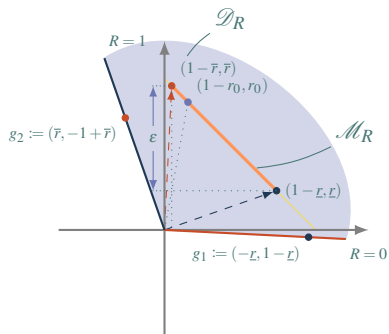
- ▶ $\bar{P}_R(g) = \min \{P(g) : P \in \mathcal{M}_R\}$
- ▶ $\bar{P}_R(g) = \max \{\beta : \beta - g \in \mathcal{D}_R\}$

A small revision of binary belief models



For any $h \in \mathcal{L}_A$ we have that:

- ▶ $\bar{P}_A(h) = \min \{P(h) : P \in \mathcal{M}_A\}$
- ▶ $\bar{P}_A(h) = \max \{\beta : \beta - h \in \mathcal{D}_A\}$
- ▶ $\bar{P}_A(h) = (1 - \varepsilon)A_0(h) + \varepsilon \max h$



For any $g \in \mathcal{L}_R$ we have that:

- ▶ $\bar{P}_R(g) = \min \{P(g) : P \in \mathcal{M}_A\}$
- ▶ $\bar{P}_R(g) = \max \{\beta : \beta - g \in \mathcal{D}_A\}$
- ▶ $\bar{P}_R(g) = (1 - \varepsilon)R_0(g) + \varepsilon \max g$

The transition operator: $\bar{T}h(z)$

- ▶ When $X_k = 0$, then X_{k+1} is completely determined by the arrival process.

X_{k+1}	X_k	A_k	R_k
0	0	0	0
0	0	0	1
1	0	1	0
0	0	1	1

- ▶ Therefore, we have for any $h \in \mathcal{L}_{X_{k+1}}$, that

$$\begin{aligned}\bar{T}h(0) &:= \bar{Q}_{X_{k+1}}(h|X_k = 0) \\ &= \underline{P}_A(I_{A=0}h(z) + I_{A=1}h(o)) \\ &= (1 - \varepsilon)P_0(g) + \varepsilon \max g\end{aligned}$$

where $g \in \mathcal{L}_{A_k}$ and $g(0) := h(z)$ and $g(1) := h(o)$.

The transition operator: $\bar{T}h(o)$

We assume throughout the basis \mathcal{B} such that the matrix representation of the following indicators is given by

$$\begin{aligned} [I_{(A,R)=(0,0)}]_{\mathcal{B}} &= \begin{pmatrix} 1 \\ 0 \\ 0 \\ 0 \end{pmatrix} & [I_{(A,R)=(0,1)}]_{\mathcal{B}} &= \begin{pmatrix} 0 \\ 1 \\ 0 \\ 0 \end{pmatrix} \\ [I_{(A,R)=(1,0)}]_{\mathcal{B}} &= \begin{pmatrix} 0 \\ 0 \\ 1 \\ 0 \end{pmatrix} & [I_{(A,R)=(1,1)}]_{\mathcal{B}} &= \begin{pmatrix} 0 \\ 0 \\ 0 \\ 1 \end{pmatrix} \end{aligned}$$

The matrix representation of the extreme points of \mathcal{M}_A and \mathcal{M}_R are then given by

$$\begin{aligned} [\text{ext. } \mathcal{M}_A]_{\mathcal{B}} &= \left\{ (1 - \bar{a} \quad 1 - \bar{a} \quad \bar{a} \quad \bar{a}), (1 - \underline{a} \quad 1 - \underline{a} \quad \underline{a} \quad \underline{a}) \right\}, \\ [\text{ext. } \mathcal{M}_R]_{\mathcal{B}} &= \left\{ (1 - \bar{r} \quad \bar{r} \quad 1 - \bar{r} \quad \bar{r}), (1 - \underline{r} \quad \underline{r} \quad 1 - \underline{r} \quad \underline{r}) \right\} \end{aligned}$$

Strong product

If we assume that A and R are strongly independent, then the extreme points of their strong product $\mathcal{M}_A \boxtimes \mathcal{M}_R$ are given by every combination of product of extreme points of \mathcal{M}_A and \mathcal{M}_R :

$$\text{ext}(\mathcal{M}_A \boxtimes \mathcal{M}_R) = \{st : s \in \text{ext}(\mathcal{M}_A) \text{ and } t \in \text{ext}(\mathcal{M}_R)\}$$

whence

$$[\text{ext}(\mathcal{M}_A \boxtimes \mathcal{M}_R)]_{\mathcal{B}} = \left\{ \begin{array}{cccc} ((1 - \bar{a})(1 - \bar{r}) & (1 - \bar{a})\bar{r} & \bar{a}(1 - \bar{r}) & \bar{a}\bar{r}), \\ ((1 - \bar{a})(1 - \underline{r}) & (1 - \bar{a})\underline{r} & \bar{a}(1 - \underline{r}) & \bar{a}\underline{r}), \\ ((1 - \underline{a})(1 - \bar{r}) & (1 - \underline{a})\bar{r} & \underline{a}(1 - \bar{r}) & \underline{a}\bar{r}), \\ ((1 - \underline{a})(1 - \underline{r}) & (1 - \underline{a})\underline{r} & \underline{a}(1 - \underline{r}) & \underline{a}\underline{r}) \end{array} \right\}$$

$\bar{T}h(\mathbf{o})$

- ▶ We are not interested in gambles on $\mathcal{A} \times \mathcal{R} = \{0, 1\} \times \{0, 1\}$, but in gambles on $\mathcal{X} = \{\mathbf{z}, \mathbf{o}, \mathbf{t}\}$ (coarsening).
- ▶ If $X_k = \mathbf{o}$, then it easy to see that

$$I_{X_{k+1}=\mathbf{z}} = I_{(A,R)=(0,1)},$$

$$I_{X_{k+1}=\mathbf{o}} = I_{(A,R)=(0,0)} + I_{(A,R)=(1,1)},$$

$$I_{X_{k+1}=\mathbf{t}} = I_{(A,R)=(1,0)}.$$

- ▶ Therefore, we see that for any $h \in \mathcal{L}_{X_{k+1}}$

$$\begin{aligned} \bar{T}h(\mathbf{o}) &:= \bar{\mathbf{Q}}_{X_{k+1}}(h|X_k = \mathbf{o}) \\ &= \underline{\mathbf{P}}_{A \boxtimes R} \left(I_{(A,R)=(0,1)} h(\mathbf{z}) + I_{(A,R) \in \{(0,0), (1,1)\}} h(\mathbf{o}) + I_{(A,R)=(1,0)} h(\mathbf{t}) \right) \\ &= \min \left\{ \begin{pmatrix} (1-a)\bar{r} \\ ar + (1-a)(1-r) \\ a(1-r) \end{pmatrix}^T \cdot \begin{pmatrix} h(\mathbf{z}) \\ h(\mathbf{o}) \\ h(\mathbf{t}) \end{pmatrix} : a \in \{\underline{a}, \bar{a}\}, r \in \{\underline{r}, \bar{r}\} \right\}. \end{aligned}$$

The extreme transition matrices

- ▶ In a similar fashion, we get for any $h \in \mathcal{L}_{X_k}$ that

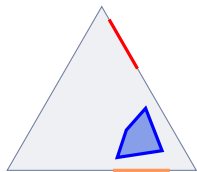
$$\bar{T}h(\mathbf{t}) = \min \left\{ \begin{pmatrix} (1-a)r \\ a + (1-a)(1-r) \end{pmatrix}^T \cdot \begin{pmatrix} h(\mathbf{o}) \\ h(\mathbf{z}) \end{pmatrix} : a \in \{\underline{a}, \bar{a}\}, r \in \{\underline{r}, \bar{r}\} \right\}$$

- ▶ We can summarise our findings about \bar{T} in the extreme transition matrices (16 in total)

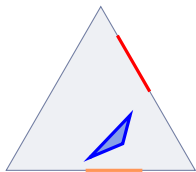
$$\begin{pmatrix} (1-a_0) & a_0 & 0 \\ (1-a_1)r_1 & (1-a_1)(1-r_1) + a_1r_1 & a_1(1-r_1) \\ 0 & (1-a_2)r_2 & a_2 + (1-a_2)(1-r_2) \end{pmatrix}$$

where $a_0, a_1, a_2 \in \{\underline{a}, \bar{a}\}$ and $r_0, r_1, r_2 \in \{\underline{r}, \bar{r}\}$.

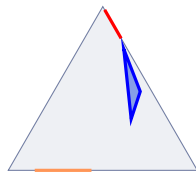
The transition operator on the simplex



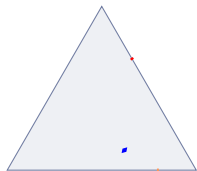
$$a_0 = 2/10 \quad r_0 = 2/10 \\ \varepsilon = 300/1000$$



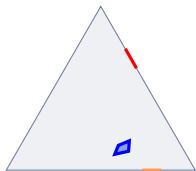
$$a_0 = 4/10 \quad r_0 = 6/10 \\ \varepsilon = 300/1000$$



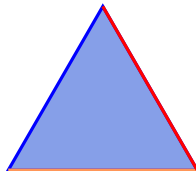
$$a_0 = 8/10 \quad r_0 = 2/10 \\ \varepsilon = 300/1000$$



$$a_0 = 2/10 \quad r_0 = 4/10 \\ \varepsilon = 10/1000$$

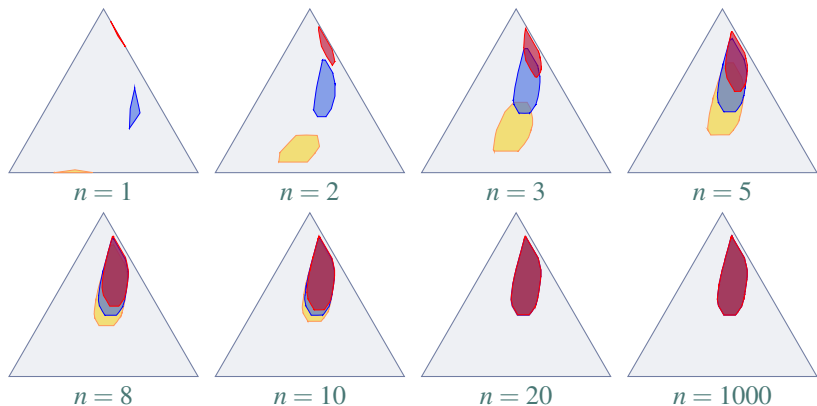


$$a_0 = 2/10 \quad r_0 = 4/10 \\ \varepsilon = 100/1000$$



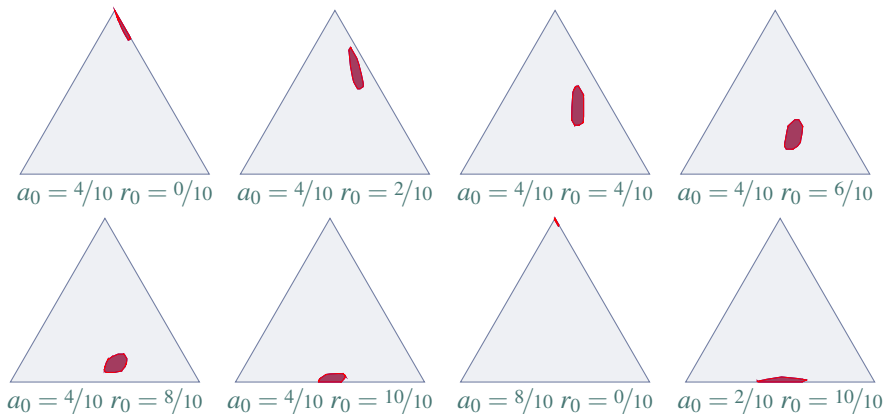
$$a_0 = 2/10 \quad r_0 = 4/10 \\ \varepsilon = 1000/1000$$

Time evolution and ergodicity



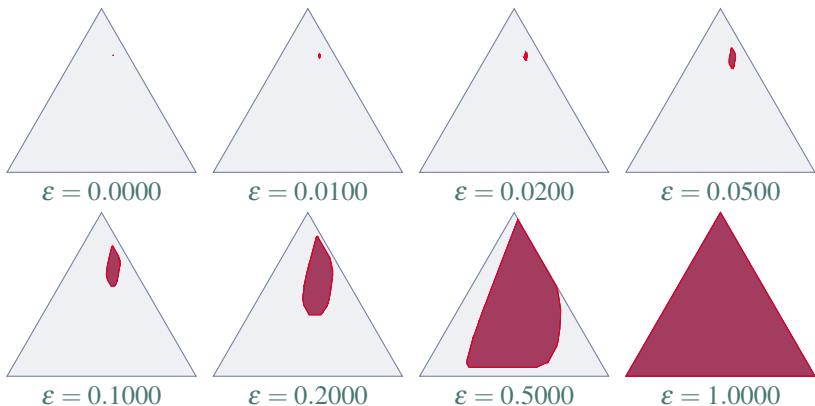
$a_0 = 7/10$ and $r_0 = 4/10$ and $\varepsilon = 2/10$.

Influence of the precise models



$n = 5000$ and $\varepsilon = 1/10$.

Influence of imprecision



$n = 5000$ and $a_0 = 7/10$ and $r_0 = 4/10$.

The Perron-Frobenius theorem

Theorem (Perron–Frobenius Theorem)

Consider a stationary imprecise Markov chain with finite state set \mathcal{X} that is ergodic. Then for every initial upper expectation \bar{P}_1 , the upper expectation $\bar{P}_n = \bar{P}_1 \circ \bar{T}^{n-1}$ for the state at time n converges point-wise to the same upper expectation \bar{P}_∞ :

$$\lim_{n \rightarrow \infty} \bar{P}_n(h) = \lim_{n \rightarrow \infty} \bar{P}_1(\bar{T}^{n-1}h) =: \bar{P}_\infty(h) \text{ for all } h \text{ in } \mathcal{L}[\mathcal{X}].$$

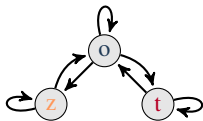
Moreover, the limit upper expectation \bar{P}_∞ is the only \bar{T} -invariant upper expectation on $\mathcal{L}[\mathcal{X}]$.

In practice, checking for ergodicity results in checking

1. Top class regularity
2. Top class absorption

How to check for top class regularity?

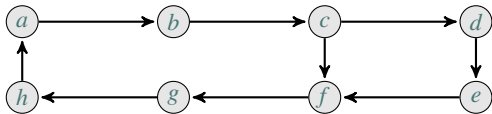
- ▶ Draw a directed graph (\mathcal{X}, E) where $(x, y) \in E \Leftrightarrow \bar{T}I_{\{y\}}(x) > 0$.



$$\gcd N_{tt} = \gcd \mathbb{N} = 1$$

\Rightarrow aperiodic top class

- ▶ Check whether there is a top class $\mathcal{R} \subseteq \mathcal{X}$, i.e. a unique maximal communication class, i.e. a unique strongly connected component of the graph that has no outgoing edges.
- ▶ Check whether this top class is aperiodic



$$\gcd N_{aa} = \gcd \{ \alpha 6 + \beta 8 : \alpha \in \mathbb{N}, \beta \in \mathbb{N} \} = 2.$$

Only paths from a to a exists that have a length that is a multiple of 2 \Rightarrow periodic.

Checking for top class absorption

Check whether it is **guaranteed** that, eventually, the Markov chain evolves from any situation to a situation in the top class.

$$(\forall z \notin \mathcal{R})(\exists n \in \mathbb{N})(\underline{T}^n \mathcal{R}(z) > 0)$$

Theorem (Top class absorption)

Let \bar{T} be an upper transition operator with regular top class \mathcal{R} . Consider the nested sequence of subsets of \mathcal{R}^c defined by the iterative scheme:

$$A_0 := \mathcal{R}^c \text{ and } A_{n+1} := \{a \in A_n : \bar{T}I_{A_n}(a) = 1\}, \quad n \geq 0.$$

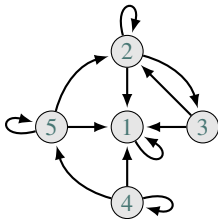
After $k \leq |\mathcal{R}^c|$ iterations, we reach $A_k = A_{k+1}$. Then \bar{T} is top class absorbing if and only if $A_k = \emptyset$.

Example – top class regularity

Define $\bar{T}f = \max \{Mf : L \leq M \leq U \text{ and } M \text{ stochastic}\}$ where L and U are given by

$$L = \begin{pmatrix} 1 & 0 & 0 & 0 & 0 \\ 0 & 1/4 & 1/4 & 0 & 0 \\ 1/2 & 1/4 & 0 & 0 & 0 \\ 0 & 0 & 0 & 0 & 0 \\ 0 & 1/2 & 0 & 0 & 1/4 \end{pmatrix} \text{ and } U = \begin{pmatrix} 1 & 0 & 0 & 0 & 0 \\ 1/2 & 3/4 & 1/2 & 0 & 0 \\ 3/4 & 1/2 & 0 & 0 & 0 \\ 1 & 0 & 0 & 1 & 1 \\ 1/4 & 3/4 & 0 & 0 & 1/4 \end{pmatrix}.$$

The corresponding upper accessibility graph is given by



$\{1\}$ corresponds to the unique strongly connected component that is final. As it is a singleton, it has cyclicity one, so there is a regular top class $\mathcal{R} = \{1\}$.

Example - top class absorption

$$L = \begin{pmatrix} 1 & 0 & 0 & 0 & 0 \\ 0 & 1/4 & 1/4 & 0 & 0 \\ 1/2 & 1/4 & 0 & 0 & 0 \\ 0 & 0 & 0 & 0 & 0 \\ 0 & 1/2 & 0 & 0 & 1/4 \end{pmatrix} \text{ and } U = \begin{pmatrix} 1 & 0 & 0 & 0 & 0 \\ 1/2 & 3/4 & 1/2 & 0 & 0 \\ 3/4 & 1/2 & 0 & 0 & 0 \\ 1 & 0 & 0 & 1 & 1 \\ 1/4 & 3/4 & 0 & 0 & 1/4 \end{pmatrix}.$$

We know that $\mathcal{R} = \{1\}$. To check for top class absorption, we start iterating:

1. $\bar{T}I_{\mathcal{R}^c} = (0 \ 1 \ 1/2 \ 1 \ 1)^T \Rightarrow I_{A_1} = (0 \ 1 \ 0 \ 1 \ 1)^T,$
2. $\bar{T}I_{A_1} = (0 \ 3/4 \ 1/2 \ 1 \ 1)^T \Rightarrow I_{A_2} = (0 \ 0 \ 0 \ 1 \ 1)^T,$
3. $\bar{T}I_{A_2} = (0 \ 0 \ 0 \ 1 \ 1/4)^T \Rightarrow I_{A_3} = (0 \ 0 \ 0 \ 1 \ 0)^T,$
4. $\bar{T}I_{A_3} = (0 \ 0 \ 0 \ 1 \ 0)^T \Rightarrow I_{A_4} = (0 \ 0 \ 0 \ 1 \ 0)^T.$

Because $I_{A_4} = I_{A_3} \neq 0$ we conclude that \bar{T} is not top class absorbing and therefore not ergodic.